

## Reach Your Customers Online With Google

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Intro To Online Marketing

### Agenda

Be found by local customers

Create a free Google My Business listing. Be found everywhere, on all devices

Optimize your website for search and mobile.

Be found with online advertising

Advertise your business on Google.

Be found by local customers



BE FOUND BY LOCAL CUSTOMERS

## Connect with customers in moments that matter

76%

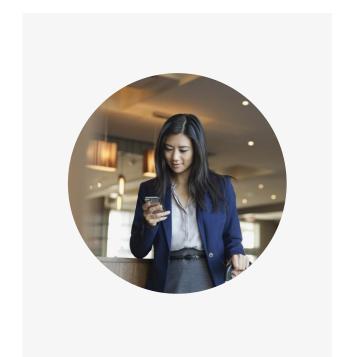
of people who search on their smartphones for something nearby visit a business within a day.<sup>1</sup>

80%

of consumers used a search engine when looking for info about local businesses.<sup>2</sup>

#### Google-

Google/Purchased, "Digital Diary: How Consumers Solve Their Needs in the Moment," May 2016.
 The Consumer Personnets Suprey 2014 (2015)

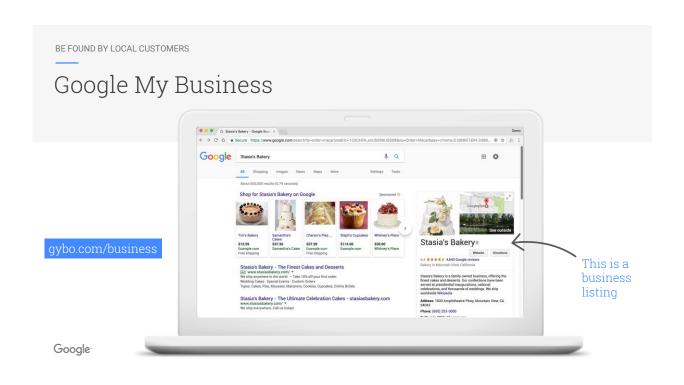


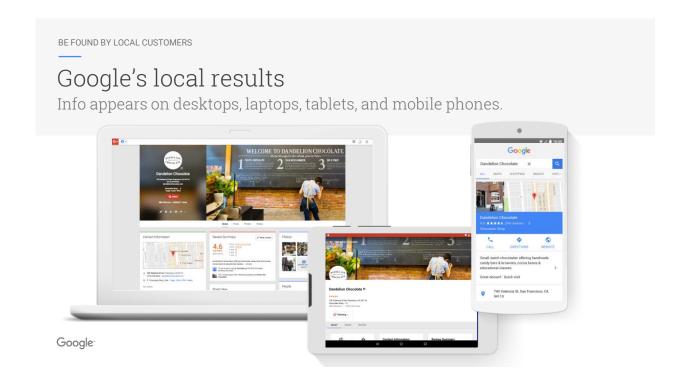
BE FOUND BY LOCAL CUSTOMERS

"Near me" searches = Near you opportunities



Google



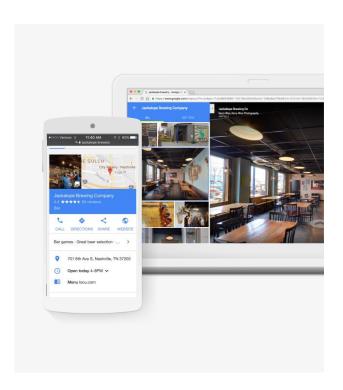


BE FOUND BY LOCAL CUSTOMERS

# Make the most of your listing

- Complete your business info.
- Add special hours, like holiday hours.
- Add photos.
- Have a cool space? Consider a virtual tour, created by a Trusted Photographer.

Google<sup>-</sup>

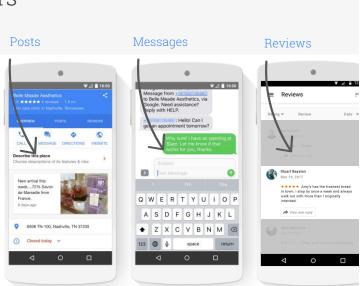


BE FOUND BY LOCAL CUSTOMERS

### Engage with customers

- Share updates with posts.
- Communicate with messaging.
- Read and respond to reviews.

Google-

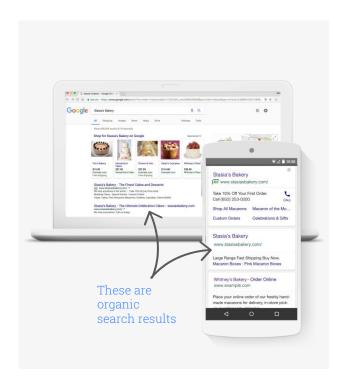


### Be found everywhere, on all devices

BE FOUND EVERYWHERE, ON ALL DEVICES

# Search engine optimization

- Organization matters
- Useful, original content
- Text links
- Good page titles and descriptions
- Fast load time
- Optimize images



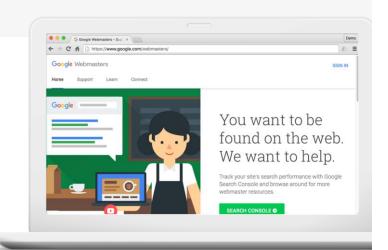
BE FOUND EVERYWHERE, ON ALL DEVICES

### Google Search Console

Get data, tools, and diagnostics for a healthy, Google-friendly website.

google.com/webmasters

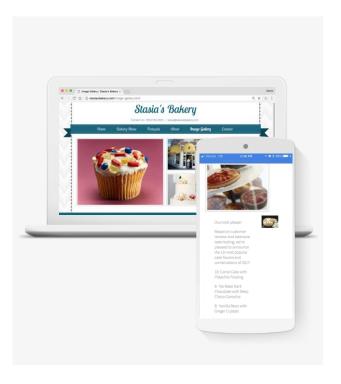
Google<sup>-</sup>

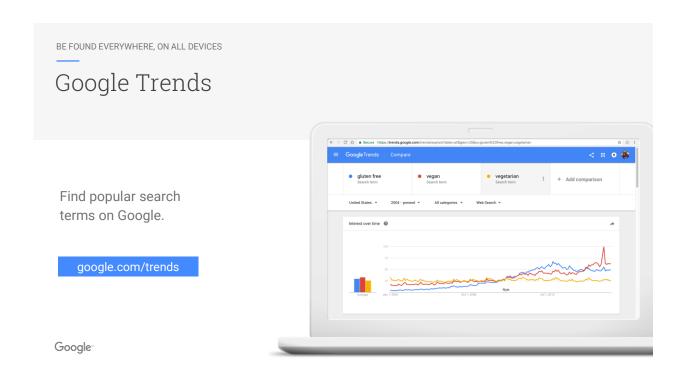


BE FOUND EVERYWHERE, ON ALL DEVICES

### Content marketing

- Try different formats, like text and video
- Try different types of content, like:
  - o "How to" articles
  - o "Top 10" lists
  - Educational material
- Latest research and trends



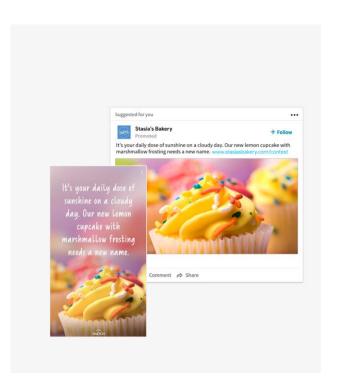


BE FOUND EVERYWHERE, ON ALL DEVICES

### Social Media Marketing

#### Content should be:

- Entertaining & engaging
- Useful & actionable
- Visually appealing
- Targeted



BE FOUND EVERYWHERE, ON ALL DEVICES

### Email marketing

#### Great emails have:

- Clear subject lines
- A call to action
- Great mobile design
- Content targeted or personalized for recipients
- Correct spelling and grammar

Google<sup>-</sup>



BE FOUND EVERYWHERE, ON ALL DEVICES

### Don't forget mobile



Focus on nav & homepage



Make it easy to search the site



Make it easy to complete tasks

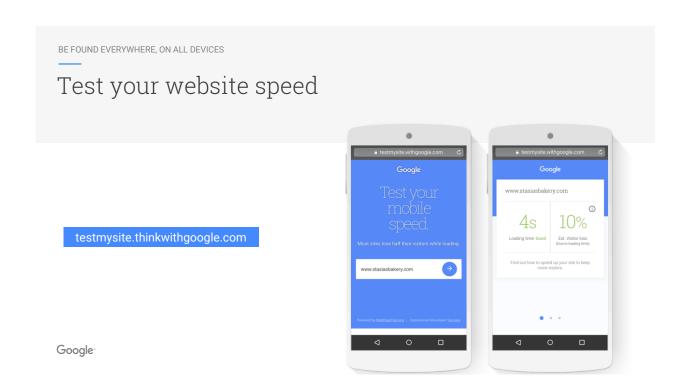


Make it easy to fill out forms

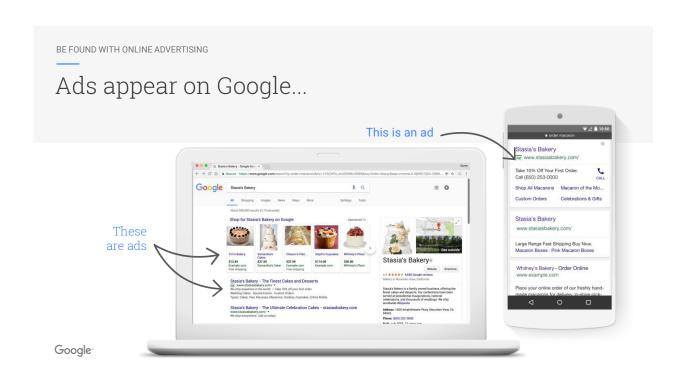


Optimize for usability

Google



Be found with online advertising

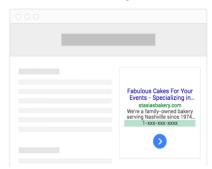


BE FOUND WITH ONLINE ADVERTISING

### ...and partner websites

Ads are targeted to the right customers.





Ad on mobile sites

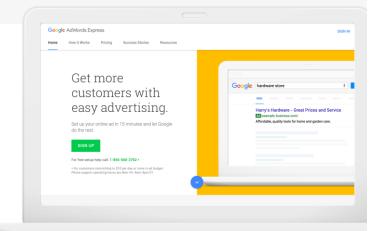


BE FOUND WITH ONLINE ADVERTISING

### Search engine marketing tips

- Define goals in advance.
- Pay for clicks or phone calls.
- Create compelling ads.
- Control where ads are displayed.
- Track performance and improve.

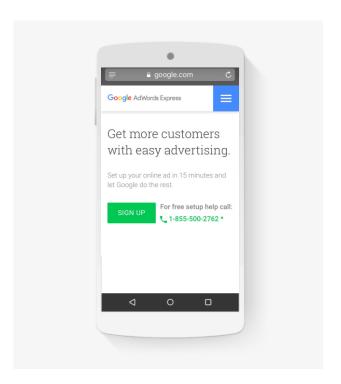
Google-



BE FOUND WITH ONLINE ADVERTISING

### AdWords Express

- Start at gybo.com/awexpress and enter business details.
- Choose a category.
- Write an ad.
- Decide where to display ads.
- Set a budget.
- Launch!
- Want help? Call (855) 607-0426



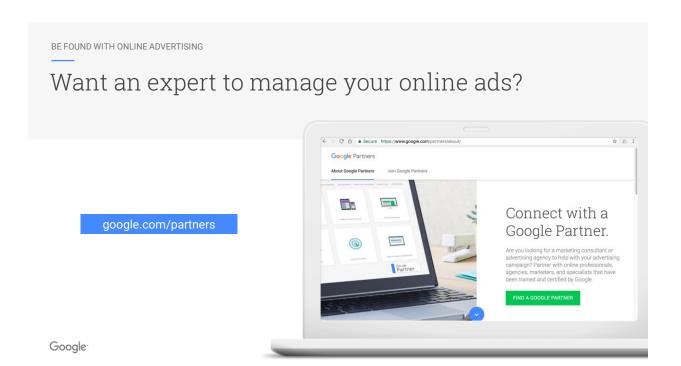
Free, powerful web analytics

Reports show how visitors found your site, and what they did when they got there

Measures effectiveness of online and offline marketing campaigns

google.com/analytics

Google's analytics products helped us improve engagement by 33% and click-throughs by 21% for content promotions on



### Next steps

NEXT STEPS

### Your next steps

Be found by local customers



Be found everywhere, on all devices



Be found with online advertising

Create or claim your free business listing at gybo.com/business Try a combination of digital marketing channels.

Promote your business with online advertising.

READY FOR MORE?

#### Resources

Google My Business Google Partners Google Accounts Google Search Console Google Trends gybo.com/business google.com/partners google.com/accounts google.com/webmasters google.com/trends Mobile-friendly test AdWords Express Google Analytics testmysite.thinkwithgoogle.com gybo.com/awexpress google.com/analytics

Google-

## Thank you

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